

ProDesign
Professional services



At Optoma, we benchmark our success on the outcome of our customers' projects, not the products sold that feature in them. Our dedicated in-house technical services team offer total system support for all projector project requirements for AV newcomers and technology veterans alike.

High performance professional installations invariably require detailed technical support. Our experienced engineers are available to assist from the initial design and planning, right through to commissioning and beyond.

End to end ProDesign



Consultation



Design



Support



Consultation and technical advice

Consultative services

- ✓ Design assistance
- ✓ Product and application advisory
- ✓ Content specification

Technical documentation

- ✓ Technical drawings
- ✓ Datasheets
- ✓ Software



Calculations, surveys and engineering drawings

Calculations

- ✓ Edge blending
- ✓ Image sizes / throw distances
- ✓ Total cost of ownership

Site surveys

- ✓ Project site survey
- ✓ Onsite product demonstrations
- ✓ Shootouts

Technical documentation

- ✓ Projector layout and engineering drawings



Training and support

Remote support

- ✓ Direct line helpdesk
- ✓ Remote system diagnosis with secure connection
- ✓ Email direct

On site commissioning

- ✓ Optoma product setup
- ✓ Blending / warping
- ✓ Colour calibration / matching
- ✓ Servicing



Local support

Authorised service providers in more than 100 countries!

Optoma's commitment to delivering unparalleled customer service is reflected in its global presence of authorised service providers.

ProDesign

Some services are chargeable.

Enquire now: prodesign@optoma.co.uk

Reliability • Innovation • Customer-focus

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